



## **S.G.M.H.A. VOLUNTEER'S CODE OF CONDUCT**

1. Expect no special rights or privileges because you are a volunteer.
2. Understand that even though you may not agree with all SGMHA policies or practices, as a representative of the organization, you have an obligation to publicly support them and at all times abide by them. If you do not agree with them, you can work within the system to have them changed.
3. Accept that because you are a representative of SGMHA, your actions, either positive or negative, reflect back on all the other volunteers in the organization.
4. Base your decisions and actions on what is best for the majority of hockey players while respecting the rights of the individuals.
5. Be prepared to listen and respond to any concerns brought to you.
6. Be prepared to listen to ideas from other people even though they may be different from your own.
7. Judge ideas on their own merit, and the benefit they can bring the hockey player, and don't fall back on 'But they've always done it this way'.
8. Work patiently for improvement... do not expect too much too quickly.
9. Be slow to anger and hard to discourage.
10. Anticipate people's shortcomings and make allowances for them.
11. Be prepared to put in long, hard hours with little or no recognition except the self-satisfaction of knowing you have accepted a challenge many turn away from.