

Frequently Asked Questions

- **I forgot my password. How do I find it?**
Click on the “**Forgot your password**” link located on the **Registration** page. You will be asked to enter the email address you use to login. The password will be emailed to you.
- **Is there a way of changing my password?**
Yes. You may edit your password by clicking on the “**Change your Password**” link located under “Other Options” on your main Registration page once you login.
- **I could not print my invoice/confirmation page. Is there a way of printing my invoice after I have already registered?**
Yes. If you log back into the Online Registration site, you will receive a listing of all of your Registrants and you will be given the option to view and print the receipts from there.
- **I chose cheque payment when I registered. I have changed my mind; I would rather pay by online credit card. How do I do this?**
You can't. You will have to contact the Minor Hockey Association and get them to discard your registration. You will have to re-register again with the proper payment option.
- **How will I know if my child has been accepted to play this year?**
You will be contacted by the [Registrar](#) when the registration has been processed via email
- **How much does it cost?**
For basic house league registration the cost is Mini Mites - \$85.00; Mity Mites, Novice, Girls Divisions - \$195.00, Atom, Pee Wee and Bantam \$255.00; Midget \$125.00. All Divisions except Mini Mites are required to purchase \$50.00 in raffle ticket which can be resold to recoup costs. As well, all divisions are eligible for multi-child discounts of free registration after the second child.
After [01Oct12](#) a late registration fee will be applied (an additional [\\$50.00](#))
- **Can I pay with cheques?**
Yes. Please bring your invoice/confirmation page along with your cheque to our Registration night. Sept. 12th at the Golden Learning Centre 5:30 pm
- **Can I pay with cash?**
Yes. Please bring your invoice/confirmation page along with your payment to our Registration night. Sept. 12th at the Golden learning centre 5:30 pm
- **Can I pay in installments?**
Presently, when paying by cheque, we accept 3 payments divided into 3rds. Payment dates are, date of registration, #2 – 01Oct12 and #3 – 01Nov12. You must pay in full if you choose the online credit card payment option (This option is being worked on, however, is not yet available)
- **How do I know my registration is confirmed?**
You will see the member's name and receipt in the list of registered members on your home page.
- **When will I be contacted as to what team my child is on?**
Teams will be made after players have been out to practice and coaches are assigned. Team's will be posted at the arena when they have been made.
- **When does the hockey season start?**
The season starts on the Monday Septemeber 24th as long as the ice is ready. Keep an eye on the website for schedules and firm dates.
- **Can I specify a certain coach or team that I want my child to play for?**
NO
- **Can I request that my child play with his friend for car-pooling purposes?**
You may talk to the team officials and in special circumstances your request may be accommodated.
- **What documentation do I need if I want to coach?**
 - 1st, you will required a criminal reference check issued from the Red Lake OPP detachment;
 - 2nd, you will require speak-out; and
 - 3rd, if assigned as head coach, you will require a coaching certificate issued through Hockey Canada.

- **Where do I sign up to be a house league coach?**
 - Register as a participant via On-Line registration
 - Communicate your interest to team officials
- **How will I find out my child's house league schedule?**

Schedules will be posted on our web site on [01Nov12](#); they will be also available for pickup at the arenas.
- **I am moving to a new home. What address do I put on the form if we have not moved yet?**

Please use your new address when registering. If you do not have your new phone number as yet - put in the phone number you have now and email registrar@rldmha.com with your new phone number. It is the member's responsibility to notify the hockey office in the event of move or contact information needs to be updated.

For any other questions please email registrar@rldmha.com