

# WFC / LUSA Ticket Program

Club Ticket Partnership

2017 Season

As in past years, LUSA is pleased to be offering special pricing on tickets to all Vancouver Whitecaps home games this season. These games are a great way to support an exciting young team, grow your appreciation of the game, and enjoy professional soccer at a very reasonable price.

Our partnership with the Whitecaps gives us access to tickets for just \$25.00 including taxes. Please see the following FAQ for more information:

## **How do I order tickets?**

*The ordering process is easy. Start by emailing our Whitecaps Ticket Coordinator at [whitecaps@lusa.com](mailto:whitecaps@lusa.com)*

*In your email, please indicate which match you would like tickets for, how many tickets you would like to order (at \$25 each), your contact information and any questions you may have. You will receive a reply email within a few hours.*

## **How many tickets may I purchase?**

*Whether you need a single ticket or wish to bring your whole team and their families, we can accommodate. For large groups, be sure to give ample notice to guarantee seat availability – especially for premium games (Portland, Seattle, LA Galaxy)*

## **When should I order my tickets?**

*The more notice you can give, the better. Our Whitecaps Ticket Coordinator will add your request to a master list, and update the Whitecaps directly as ticket volumes grow. About a week before the event, a bulk order will be placed for all tickets ordered by LUSA members. Following that, tickets will be made available for distribution.*

## **What if I need to make changes to my order?**

*If you need to add to, or remove tickets from your order, changes can often be made until the bulk order is placed. Once the order is placed, no changes are permitted.*

### **How do I pay for, and receive my tickets?**

*Once your tickets are available for distribution, you will receive a notification email from our Whitecap Tickets Coordinator. Payment is due at this point, which can be done via e-transfer, cheque or cash. Once payment is received, there are three ways to obtain your tickets:*

- 1. Tickets can be emailed to you. This will involve setting up a Whitecaps account online, which only takes a few minutes. Setting up this account is a one-time step and will also allow you to be emailed Whitecaps tickets for all future purchases.*
- 2. You can arrange with our Whitecaps Ticket Coordinator to meet and pick them up in person.*
- 3. As a last resort, we can arrange to have the tickets left for you at Will Call on game day for pickup at the stadium.*

### **Where are the \$25 seats located?**

*These are excellent seats, typically located on the East Side of the stadium, off to one side of the net in sections 224-231. The regular retail price on these tickets is almost \$50 after taxes and seat fees, so the discount for the LUSA ticket program is significant.*

### **Are these tickets the only discounted ones available?**

*If you have a group of 10 or more and want to purchase seats elsewhere in the stadium, there may be corner seats available at \$40 or sideline seats at \$57. Contact [whitecaps@lusa.com](mailto:whitecaps@lusa.com) for availability and information.*

### **Does LUSA receive any benefit from tickets purchased by its members?**

*There is no benefit received by either LUSA or the Whitecaps Ticket Coordinator. The Vancouver Whitecaps offer this ticket program to our LUSA to help promote soccer among youth players, teams and their families.*

### **I have other questions – how can I have these answered?**

*For all other inquiries, please contact our Whitecaps Ticket Coordinator directly. Email [whitecaps@lusa.com](mailto:whitecaps@lusa.com)*